Orlov 1	
Anna Orlov	Header include
Professor Willis	writer's name, instructor, cour
English 101	and date.
17 March 2021	
Outline	Word "Outline" a title, centered.
Online Monitoring: A Threat to Employee Privacy	
in the Wired Workplace	
Thesis: Although companies often have legitimate concerns that	Outline begins w
lead them to monitor employees' Internet usage—from expensive	Orlov's thesis.
security breaches to reduced productivity—the benefits of	
electronic surveillance are outweighed by its costs to employees'	
privacy and autonomy.	
I. Although employers have always monitored employees,	Outline uses
electronic surveillance is more efficient.	standard forma and is written i
A. Employers can gather data in large quantities.	complete sente
B. Electronic surveillance can be continuous.	
C. Electronic surveillance can be conducted secretly, with	
keystroke logging programs.	
II. Some experts argue that employers have legitimate reasons	
to monitor employees' Internet usage.	
A. Unmonitored employees could accidentally breach	
security.	
B. Companies are legally accountable for the online actions	
of employees.	
III. Despite valid concerns, employers should value employee	
morale and autonomy and avoid creating an atmosphere of	
distrust.	

Marginal annotations indicate MLA-style formatting and effective writing.

Source: Hacker/Sommers (Boston: Bedford/St. Martin's, 2021). This sample follows the style guidelines in the *MLA Handbook*, 9th ed. (2021).

Orlov 2

- A. Setting the boundaries for employee autonomy is difficult in the wired workplace.
 - 1. Using the Internet is the most popular way of wasting time at work.
 - Employers can't tell easily if employees are working or surfing the web.
- B. Surveillance can create resentment among employees.
 - 1. Web surfing can relieve stress, and restricting it can generate tension between managers and workers.
 - 2. Enforcing Internet usage can seem arbitrary.
- IV. Surveillance may not increase employee productivity, and trust may benefit productivity.
 - A. A company shouldn't care how many hours salaried employees work as long as they get the job done.
 - B. Casual Internet use can actually benefit companies.
 - 1. The Internet may spark business ideas.
 - The Internet may suggest ideas about how to operate more efficiently.
- V. Employees' rights to privacy are not well defined by the law.
 - A. Few federal guidelines on electronic surveillance exist.
 - B. Employers and employees are negotiating the boundaries without legal guidance.
 - C. As technological capabilities increase, the need to define boundaries will also increase.